



28 June 2024

Request

I am writing to request information under the Freedom of Information Act about potholes in Jersey. Specifically, please can you provide the following information — broken down by Parish and by year.

- A. The number of potholes reported each year over the past three years.
- B. The number of potholes repaired each year over the past three years.
- C. Average time taken to repair a pothole from the time it is reported over the past three years.
- D. The annual spend on pothole repairs each year over the past three years.
- E. The number of compensation claims made by the public for damage caused by potholes each year over the past three years.

Response

E. Fewer than 5 claims have been made (due to the low number, the number is summarised for all Parishes).

FOI exemption applied:

Article 25(2) - Personal Information - Personal data, applicant not subject but supply contravenes data protection principles

Information is absolutely exempt information if – (a) it constitutes personal data of which the applicant is not the data subject as defined in the Data Protection (Jersey) Law 2018; and (b) its supply to a member of the public would contravene any of the data protection principles, as defined in that Law.

Parish	Responses
St Brelade	<p>A-C: Road issues are dealt with as they arise and are repaired by staff or, for larger issues, by a contractor. Information is not held about ‘potholes’.</p> <p>D: This information is exempt.</p> <p>FOI exemption applied:</p> <p>Article 23 - Information accessible to applicant by other means</p> <p>Information is absolutely exempt information if it is reasonably available to the applicant, otherwise than under this Law, whether or not free of charge. A scheduled public authority that refuses an application for information on this ground must make reasonable efforts to inform the applicant where the applicant may obtain the information.</p> <p>Justification for exemption</p> <p>Expenditure on roads is contained in the Roads Account in the Parish accounts (available on stbrelade.je).</p>
St Clement	<p>A-C: This information is not held.</p> <p>D: This information is exempt.</p>

	<p>FOI exemption applied:</p> <p>Article 23 - Information accessible to applicant by other means</p> <p>Information is absolutely exempt information if it is reasonably available to the applicant, otherwise than under this Law, whether or not free of charge. A scheduled public authority that refuses an application for information on this ground must make reasonable efforts to inform the applicant where the applicant may obtain the information.</p> <p>Justification for exemption</p> <p>The Roads Account in the Parish accounts (available on stclement.je) shows expenditure on 'repairs to by-roads' as £4,091 (2022); £10,443 (2023) and £2,360 (2024).</p>
Grouville	<p>A-C: This information is not held. The Parish Foreman and Roads Inspector will repair potholes and other issues as and when they are reported so information is not recorded about 'potholes'.</p> <p>D: This information is exempt.</p> <p>FOI exemption applied:</p> <p>Article 23 - Information accessible to applicant by other means</p> <p>Information is absolutely exempt information if it is reasonably available to the applicant, otherwise than under this Law, whether or not free of charge. A scheduled public authority that refuses an application for information on this ground must make reasonable efforts to inform the applicant where the applicant may obtain the information.</p> <p>Justification for exemption</p> <p>The Roads Account in the Parish accounts (available on grouville.je) shows expenditure on road repairs less amounts recovered.</p>
St Helier	<p>A. St Helier receive reports from numerous sources e.g. Government, internally, from inspections as well as reports from the public. Issues are dealt with as they are received and this information is not held.</p> <p>B. The Parish does not hold this information. Issues are logged by road and the type of repair but are not specific to individual potholes that are repaired.</p> <p>C. All reports are triaged and actioned based upon the severity of the issue so some potholes are repaired the same day and others may be scheduled for a later date e.g. they require a road closure, are on a school route, or are dependent on contractor availability and weather.</p> <p>D. This information is exempt.</p> <p>FOI exemption applied:</p> <p>Article 23 - Information accessible to applicant by other means</p> <p>Information is absolutely exempt information if it is reasonably available to the applicant, otherwise than under this Law, whether or not free of charge. A scheduled public authority that refuses an application for information on this ground must make reasonable efforts to inform the applicant where the applicant may obtain the information.</p> <p>Justification for exemption</p> <p>The Roads Account in the Parish accounts (available on sthelier.je) shows expenditure. The roadworks maintenance budget for tarmac patching, road reinforcement and small works for last financial year 2023/2024 was £30,000. This covered all reactive repairs including potholes, sinkholes, kerb resetting, footway</p>

repairs, materials, and equipment. The budget for 2023/2022 was £25,000 and for 2022/2021 was £25,000 on road repairs less amounts recovered.

St John

	Year to April 2022	Year to April 2023	Year to April 2024
A. and B. *	109	36	52
C.	Information not held – all reported potholes are repaired.		

* All reported potholes are all repaired (reports are received from various persons e.g. the public including through Love Jersey, parishioners, Parish Officers or Honorary Police).

D: This information is exempt.

FOI exemption applied:

Article 23 - Information accessible to applicant by other means

Information is absolutely exempt information if it is reasonably available to the applicant, otherwise than under this Law, whether or not free of charge. A scheduled public authority that refuses an application for information on this ground must make reasonable efforts to inform the applicant where the applicant may obtain the information.

Justification for exemption

The Roads Account in the Parish accounts (available on stjohn.je) shows expenditure on 'roads expenses' and 'roads reserve' as £18,093 (2022); £25,665 (2023) and £11,623 (2024).

St Lawrence

A-C: Reports of road issues including potholes are received from Roads Inspectors, by emails, Love Jersey, and phone calls or in person reports at the Parish Hall. All reports are assessed and a decision made based on the issue and the condition of the road; a pothole may be repaired with a patch but information is not recorded specifically in relation to 'potholes'.

D: This information is exempt.

FOI exemption applied:

Article 23 - Information accessible to applicant by other means

Information is absolutely exempt information if it is reasonably available to the applicant, otherwise than under this Law, whether or not free of charge. A scheduled public authority that refuses an application for information on this ground must make reasonable efforts to inform the applicant where the applicant may obtain the information.

Justification for exemption

Expenditure on roads is contained in the Roads Account in the Parish accounts (available on stlawrence.je).

St Martin

	Year to April 2022	Year to April 2023	Year to April 2024
A. and B. *	13	10	24
C. **	Information not held – all reported potholes are repaired.		
D. ***	£1,603.71	£1,678.02	£4,888.94

	<p>* A number of potholes have been repaired by complete road surfacing.</p> <p>** All reported potholes are inspected and repaired according to severity and budget limitations.</p> <p>*** The figures relate to contractors costs and excludes Parish staff time and materials for repairing smaller potholes.</p>
St Mary	<p>A-C: Information is not held in relation to potholes.</p> <p>D: This information is exempt.</p> <p>FOI exemption applied:</p> <p>Article 23 - Information accessible to applicant by other means</p> <p>Information is absolutely exempt information if it is reasonably available to the applicant, otherwise than under this Law, whether or not free of charge. A scheduled public authority that refuses an application for information on this ground must make reasonable efforts to inform the applicant where the applicant may obtain the information.</p> <p>Justification for exemption</p> <p>Expenditure on roads is contained in the Roads Account in the Parish accounts (available on stmary.je).</p>
St Ouen	<p>A-C: This information is not held. Road issues are dealt with as they arise and are repaired by staff or, for larger issues, by a contractor and is not booked by reference to 'potholes'.</p> <p>D: This information is exempt.</p> <p>FOI exemption applied:</p> <p>Article 23 - Information accessible to applicant by other means</p> <p>Information is absolutely exempt information if it is reasonably available to the applicant, otherwise than under this Law, whether or not free of charge. A scheduled public authority that refuses an application for information on this ground must make reasonable efforts to inform the applicant where the applicant may obtain the information.</p> <p>Justification for exemption</p> <p>Expenditure on roads is contained in the Roads Account in the Parish accounts (available on stouen.je).</p>
St Peter	<p>A-C: This information is not held. Potholes are dealt with as they are reported and are repaired by staff or a contractor.</p> <p>D: Invoices which reference potholes as part of the work undertaken amount to £20,650 (2022), £17,400 (2023) and £18,900 (2024) but the total expenditure on roads is contained in the Roads Account in the Parish accounts (available on stpeter.je). Some potholes may be repaired as part of the spend on road resurfacing. The figures exclude the staff time/cost of the Parish Foreman.</p> <p>FOI exemption applied:</p> <p>Article 23 - Information accessible to applicant by other means</p> <p>Information is absolutely exempt information if it is reasonably available to the applicant, otherwise than under this Law, whether or not free of charge. A scheduled public authority that refuses an application for information on this ground must make reasonable efforts to inform the applicant where the applicant may obtain the</p>

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Trinity	<p>A-C: Road issues including 'potholes' are reported by email, Love Jersey, phone call or in person and by inspection (Roads Committee members or Roads Inspectors) and are dealt with as they arise so the information is not held. Repairs are made by the Parish Foreman or, for larger issues, by a contractor.</p> <p>D: The annual spend on road repairs and improvements, including the repair of potholes, is in the annual accounts so is exempt. It excludes the staff time/cost of the Parish Foreman.</p> <p>FOI exemption applied:</p> <p>Article 23 - Information accessible to applicant by other means</p> <p>Information is absolutely exempt information if it is reasonably available to the applicant, otherwise than under this Law, whether or not free of charge. A scheduled public authority that refuses an application for information on this ground must make reasonable efforts to inform the applicant where the applicant may obtain the information.</p> <p>Justification for exemption</p> <p>Expenditure on roads is contained in the Roads Account in the Parish accounts (available on parishoftrinity.je).</p>																				