



31 March 2025

Request

Can I please have a breakdown of complaints made against the Honorary Police in all 12 parishes, broken down by parish, in each of the last five years? Could I also have a list of these complaints?

Response

All twelve Parishes maintain an Honorary Police complaints register in compliance with Article 19 [Police \(Complaints and Discipline\) \(Jersey\) Law 1999](#), in which complaints, as per Article 17 (see below) are recorded.

“complaint” means any complaint about the conduct of a member of the Honorary Police which is submitted to the Connétable of the parish for which that member is elected –

- (a) by a member of the public;
- (b) on behalf of, and with the written consent of, a member of the public; or
- (c) by a member of the Force or member of the Honorary Police otherwise than in the course of his or her duty.

The complaints register is made available on request to the Jersey Police Complaints Authority (Article 20). Article 23 sets out when the Authority shall or may supervise the investigation of a complaint; the Authority reports annually on its work and the 2023 report is available here - [R-107-2024.pdf](#)

Across all Parishes there were a total of 47 complaints in the last five years and these related to allegations of conduct, harassment, speeding, data protection breach and misuse of social media. The Parishes hold information broken down by year but, given the low numbers involved, disclosure of the details could lead to the identification of individuals involved when combined with other information that may already be in the public domain or known to others. Article 25 of the Freedom of Information (Jersey) Law 2011 has been applied to protect the personal information of any individuals.

St Clement	There were fewer than five complaints recorded in the last five years.
St Brelade	There were fewer than five complaints recorded in the last five years.
St Martin	There were fewer than five complaints recorded in the last five years.
St Mary	There were fewer than five complaints recorded in the last five years.
St Lawrence	There were fewer than five complaints recorded in the last five years.
Trinity	No complaints in the last five years.
St Helier	There were twelve complaints in the last five years, with fewer than five in any given year.
St John	No complaints in the last five years.
St Saviour	There were fewer than five complaints recorded in the last five years.
Grouville	There were seven complaints recorded in the last five years, with fewer than five in any given year.
St Peter	There were seven complaints recorded in the last five years, with fewer than five in any given year.
St Ouen	There were six complaints recorded in the last five years, with fewer than five in any given year.

FOI exemption applied:

Article 25(2) - Personal Information - Personal data, applicant not subject but supply contravenes data protection principles

Information is absolutely exempt information if – (a) it constitutes personal data of which the applicant is not the data subject as defined in the Data Protection (Jersey) Law 2018; and (b) its supply to a member of the public would contravene any of the data protection principles, as defined in that Law.

