



28 January 2026

Request

Under the law I am not required to provide a reason for my FOI request. However, in the interest of being helpful - the purpose of this request is to understand the barriers to creating a unified whole Island kerbside Recycling and residual waste collection system.

Accepting that there are different providers, the first stage is to find the names of the providers and the nature of their contracts to establish whether there would be any willingness for contractors to agree on a common system as currently there are three slightly different kerbside recycling methodologies meaning it is impossible to have any form of Island wide messaging to improve our currently low Recycling figure of 35%.

Subject: Request for information on parish refuse collection

I am writing to request information about the contracts for household rubbish and recycling collection in the parishes.

Several parishes already publicly identify their refuse collection contractor on their websites or parish publications, while others describe the service in general terms without naming the company providing it. This request is intended to bring that information together in a consistent and transparent way across all 12 parishes.

I would be grateful if you could provide the following information:

1. Contractor identity

- The name of the company (or companies) currently contracted to provide:
- Household refuse (black bag/wheelie bin) collection
- Kerbside recycling collection (if applicable)
- Kerbside glass collection (if applicable)
- If different providers are used for different waste streams, please specify which contractor provides which service.

2. Contract dates

- The start date and end date (or review/extension date) of each current contract.
- Any options for extension included in the contract (for example, "3 years plus a 2-year extension").

3. Contract value and cost per capita

- The annual value of each contract (or the most recent full-year cost to the parish for each service).
- The approximate cost per capita for each contract, or alternatively:
- the total annual cost and

- the population figure or number of domestic households used for your calculations, so that a per-capita or per-household cost can be derived.

4. Scope of services provided

- A brief description of what each contract covers, for example:
- frequency of collections (e.g. weekly refuse, fortnightly recycling)
- types of waste and recyclables collected (e.g. mixed dry recycling, separated glass, food waste if applicable)
- provision and ownership of containers (e.g. wheelie bins, bags, caddies, crates)
- any additional services (e.g. bulky waste collections, assisted collections for residents with mobility needs).

If it is easier, you are welcome to respond by attaching the relevant contract schedule(s) or parish Assembly minutes, provided they clearly show the information requested above.

I am happy for the information to be supplied by email. If any part of this request is unclear or would incur disproportionate effort, please let me know so that the wording can be refined.

Thank you in advance for your assistance, and for the important role the parish plays in managing local waste and recycling services.

Response

Parish:	Responses per Parish
St Lawrence	<p>1) <u>Contractor identity</u>: The contractor VML stands for Vautier Municipal Ltd which is the sole contracted service provider for refuse and recycling services. The services provided are already published and available on the St Lawrence Parish website: Refuse and Recycling Parish of St Lawrence. (FOI exemption – Article 23 applies)</p> <p>2) <u>Contract Dates</u>: 1 February 2021 – 31 January 2026. No option to extend.</p> <p>3) <u>Contract value and cost per capita</u>: This information is already published and available on the St Lawrence Parish website: Parish Accounts Parish of St Lawrence. The cost per capita is not held. The population figure is already available as per the Jersey census, details and links specified in exemption list on page 6. (FOI exemption – Article 23 applies)</p> <p>4) <u>Scope of services provided</u>: The frequency of collections and types of waste and recyclables collected is already published and available on the St Lawrence Parish website: Refuse and Recycling Parish of St Lawrence. (FOI exemption – Article 23 applies). Containers are collected by the Parish Hall and owned by parishioners. No additional services (e.g. bulky waste collections, assisted collections for residents with mobility needs) are provided for.</p>
St Brelade	<p>1) <u>Contractor identity</u>: This information is already published and available on the St Brelade Parish website: Recycling Parish of St Brelade (FOI exemption – Article 23 applies)</p> <p>2) <u>Contract Dates</u>: 1 January 2022 to 31 December 2028 with a 3 year extension.</p> <p>3) <u>Contract value and cost per capita</u>: This information is already published and available on the St Brelade Parish website: Accounts Parish of St Brelade. The cost per capita is not held. The population figure is already available as per the Jersey census, details and links specified in exemption list on page 6. (FOI exemption – Article 23 applies)</p>

	<p>4) <u>Scope of services provided:</u></p> <ul style="list-style-type: none"> a) Domestic collections: 1 x week for glass, recycle and household rubbish. b) Commercial collections: 2 x week c) No additional services (e.g. bulky waste collections, assisted collections for residents with mobility needs) are provided for.
St Mary	<p>1) <u>Contractor identity:</u> Gernbusters Limited is contracted to provide the Parish of St Mary with kerbside domestic household and commercial premises refuse collection, kerbside recycling collection and kerbside glass collection. The services provided are already published and available on the St Mary Parish website: Refuse and Recycling Parish of St Mary (FOI exemption – Article 23 applies)</p> <p>2) <u>Contract Dates:</u> three-year term contract expiring end of April 2026.</p> <p>3) <u>Contract value and cost per capita:</u> This information is already published and available on the St Mary Parish website: Parish Accounts Parish of St Mary. The cost per capita is not held. The population figure is already available as per the Jersey census, details and links specified in exemption list on page 6. (FOI exemption – Article 23 applies)</p> <p>4) <u>Scope of services provided:</u></p> <ul style="list-style-type: none"> a) Gernbusters Limited provide weekly refuse collection and monthly recycling collection (paper, plastic, metal and glass). b) All containers are owned by the property owners and not the contractor. c) No additional services (e.g. bulky waste collections, assisted collections for residents with mobility needs) are provided for.
St John	<p>1) <u>Contractor identity:</u> This information is available on our website and published in quarterly Parish magazine (FOI exemption – Article 23 applies)</p> <p>2) <u>Contract Dates:</u> to 30 April 2025 with one-year extension to 30 April 2026. A tender process is currently on-going as per Refuse-Tender-Notice-November-2025.pdf.</p> <p>3) <u>Contract value and cost per capita:</u> This information is available on Parish Accounts Parish of St John. The cost per capita is not held. The population figure is already available as per the Jersey census, details and links specified in exemption list on page 6. (FOI exemption – Article 23 applies)</p> <p>4) <u>Scope of services provided:</u> This information is available in the Parish Magazine News & Events Parish of St John. (FOI exemption – Article 23 applies) No additional services (e.g. bulky waste collections, assisted collections for residents with mobility needs) are provided for.</p>
Trinity	<p>1) <u>Contractor identity:</u> Gernbusters Limited is contracted to provide the Parish of Trinity with kerbside domestic household and commercial premises refuse collection, kerbside recycling collection and kerbside glass collection.</p> <p>2) <u>Contract Dates:</u> There is one current contract with a start date of 1st July 2024 and for a period of 36 months, with the Parish having an option to extend it by 24 months.</p> <p>3) <u>Contract value and cost per capita:</u> This information is already published and available on the Trinity Parish website: Parish Accounts Parish of Trinity. The cost per capita is not held. The population figure is already available as per the Jersey census, details and links specified in exemption list on page 6. (FOI exemption – Article 23 applies)</p> <p>4) <u>Scope of services provided:</u> The current contract provides for the following:</p> <ul style="list-style-type: none"> a) Weekly kerbside collection of refuse from all domestic households; b) Weekly collection of refuse from the Riley field bin; c) Bi-weekly kerbside collection of refuse from all commercial premises;

	<p>d) Monthly kerbside glass collection from all domestic households and all commercial premises;</p> <p>e) Monthly kerbside recycling collection of paper and card, plastics and metals from all domestic households and all commercial premises; and</p> <p>f) The Parish provides one set of recycling crates per household or commercial operation if requested. The Parish also provides Eurobins for the refuse of its 29 rental homes. Otherwise, parishioners provide their own refuse bins.</p> <p>g) No additional services (e.g. bulky waste collections, assisted collections for residents with mobility needs) are provided for.</p>
St Saviour	<p>1) <u>Contractor identity</u>: The Parish of St Saviour currently administers the Waste and Recycling Services for 14,000 residents in St Saviour. For further information regarding these services, please visit our website. Recycling & Waste Services Parish of St Saviour (FOI exemption – Article 23 applies)</p> <p>2) <u>Contract Dates</u>: Not applicable as the services are provided by the Parish of St Saviour.</p> <p>3) <u>Contract value and cost per capita</u>: The accounts are accessible online (notes of accounts 7 on pages 18, 19), where you may view the service costs, including a detailed breakdown for recycling. Parish Accounts and Estimates Parish of St Saviour. The cost per capita is not held. The population figure is already available as per the Jersey census, details and links specified in exemption list on page 6. (FOI exemption – Article 23 applies)</p> <p>4) <u>Scope of services provided</u>: The information is already in the public domain as per - Recycling & Waste Services Parish of St Saviour (FOI exemption – Article 23 applies). No additional services (e.g. bulky waste collections, assisted collections for residents with mobility needs) are provided for.</p>
St Helier	<p>1) <u>Contractor identity</u>: The Parish of St Helier collects refuse, recycling and glass in-house and does not outsource to a contractor. The cost of refuse collection can be found under Staff Costs Municipal Services in the annual accounts on the Parish website as per: Parish Accounts Parish of St Helier. (FOI exemption – Article 23 applies)</p> <p>2) <u>Contract Dates</u>: Not applicable as the services are provided by the Parish of St Helier.</p> <p>3) <u>Contract value and cost per capita</u>: The costs of refuse collection can be found in the Parish accounts: Parish Accounts Parish of St Helier. Page 19 of the Annual Report and Accounts 2024-25 refers to the Municipal Services costs (cost of collecting refuse and recycling) and page 20 refers to recycling costs). The cost per capita is not held. The population figure is already available as per the Jersey census, details and links specified in exemption list on page 6. (FOI exemption – Article 23 applies)</p> <p>4) <u>Scope of services provided</u>:</p> <ol style="list-style-type: none"> Frequency of collections: <ul style="list-style-type: none"> Kerbside household (weekly) Commercial collections (twice weekly) Kerbside recycling (fortnightly) Commercial recycling collection (fortnightly or as required) Bring site Recycling and waste collection (variable) Glass bringsite collection (variable) Cardboard Collections (variable) types of waste and recyclables: <ul style="list-style-type: none"> glass tin paper cardboard The Parish of St Helier uses recycled bags which are provided to the public free of charge and can be collected from various outlets and shops, including the Town Hall.

	<p>d) No additional services (e.g. bulky waste collections, assisted collections for residents with mobility needs) are provided for.</p>
St Ouen	<p>1) <u>Contractor identity</u>: The Parish of St Ouen Municipality collects refuse, recycling and glass in-house and does not outsource to a contractor.</p> <p>2) <u>Contract Dates</u>: Not applicable as the services are provided by the Parish of St Ouen.</p> <p>3) <u>Contract value and cost per capita</u>: Refuse & recycling costs can be found on page 4 of the Accounts as published on the parish website: Parish Accounts Parish of St Ouen. (FOI exemption – Article 23 applies). The cost per capita is not held. The annual contract value and cost per capita is not held. The population figure can be found in the 2021 Census data: St Ouen Parish Profile.pdf (FOI exemption – Article 23 applies)</p> <p>4) <u>Scope of services provided</u>:</p> <p>a) Frequency of collections: The weekly refuse. Recycling schedule can be found on the St Ouen website: Recycling collection 2026 timetable Parish of St Ouen. (FOI exemption – Article 23 applies)</p> <p>b) Types of waste and recyclables collected (e.g. mixed dry recycling, separated glass, food waste if applicable): Household waste, paper, plastic bottles & metals for recycling, and glass.</p> <p>c) Provision and ownership of containers (e.g. wheelie bins, bags, caddies, crates): Residents purchase wheelie bins themselves. Recycling containers are provided by the Parish for domestic residents. No commercial recycling is provided.</p> <p>d) No additional services (e.g. bulky waste collections, assisted collections for residents with mobility needs) are provided for.</p>
St Peter	<p>1) <u>Contractor identity</u>: This information is already published and available on the St Peter Parish website: Refuse Collection Parish of St Peter and Recycling Parish of St Peter (FOI exemption – Article 23 applies)</p> <p>2) <u>Contract Dates</u>: Contract is 2022-2029. 7 year contract with option to extend (not exceeding 3 years)</p> <p>3) <u>Contract value and cost per capita</u>: This information is already available as per Accounts Parish of St Peter (FOI exemption – Article 23 applies). The cost per capita is not held. The population figure is already available as per the Jersey census, details and links specified in exemption list on page 6.</p> <p>4) <u>Scope of services provided</u>: The scope of services to the Parish of St Peter is already published on the website: Home - Premier Waste Management Jersey (FOI exemption – Article 23 applies). No additional services (e.g. bulky waste collections, assisted collections for residents with mobility needs) are provided for.</p>
St Martin	<p>1) <u>Contractor identity</u>: Germbusters Limited is contracted to provide the Parish of St Martin with household refuse, kerbside recycling collection and kerbside glass collection.</p> <p>2) <u>Contract Dates</u>:</p> <p>a) Refuse and Glass: 1st August 2023 – 31st July 2026 (with an option for a 2 year renewal if both parties are in agreement)</p> <p>b) Recycling: 1st November 2025 – 31st July 2028. No option to extend.</p> <p>3) <u>Contract value and cost per capita</u>: The information regarding the costs of refuse and kerbside collection is already available as per Parish Accounts Parish of St Martin. The cost per capita is not held. The population figure is already available as per the Jersey census, details and links specified in exemption list on page 6 (FOI exemption – Article 23 applies)</p> <p>4) <u>Scope of services provided</u>: The current contract provides for the following:</p>

	<ul style="list-style-type: none"> a) Domestic Refuse: once a week b) Commercial Refuse: twice a week c) Domestic Glass: once a month d) Commercial Glass: twice a month e) Kerbside Recycling: once a month
St Clement	<ul style="list-style-type: none"> 1) <u>Contractor identity:</u> <ul style="list-style-type: none"> a) Household refuse (wheelie bin) collection is provided by J C Pallot (Haulage Contractors) Limited b) Kerbside recycling collection (if applicable): N/A c) Kerbside glass collection (if applicable): J C Pallot (Haulage Contractors) Limited 2) <u>Contract Dates:</u> 1 August 2025 to 31 July 2030, with the Parish having an option to extend it by two years. 3) <u>Contract value and cost per capita:</u> The information regarding the costs of refuse collection is already available as per Parish Accounts Parish of St Clement. The cost per capita is not held. The population figure is already available as per the Jersey census, details and links specified in exemption list on page 6 (<i>FOI exemption – Article 23 applies</i>) 4) <u>Scope of services provided:</u> The current contract provides for the following: <ul style="list-style-type: none"> a) weekly refuse and weekly glass b) types of waste and recyclables collected: separated glass, household refuse c) provision and ownership of containers: household owns bins/suitable containers. d) No additional services (e.g. bulky waste collections, assisted collections for residents with mobility needs) are provided for.
Grouville	<ul style="list-style-type: none"> 1) <u>Contractor identity:</u> Vautier Management Limited is contracted to provide the Parish of Grouville with household refuse and glass collections. 2) <u>Contract Dates:</u> The information is available on page 5 Grouville-refuse-contracts-2021-and-2022.pdf (<i>FOI exemption – Article 23 applies</i>) 3) <u>Contract value and cost per capita:</u> The information regarding the costs of refuse collection is already available as per Parish Accounts Parish of Grouville. (<i>FOI exemption – Article 23 applies</i>) The cost per capita is not held. The population figure used is 2,268 of domestic households. 4) <u>Scope of services provided:</u> The information is available on page 5 Grouville-refuse-contracts-2021-and-2022.pdf and on the Parish of Grouville website as per: Refuse and Glass Collection Parish of Grouville (<i>FOI exemption – Article 23 applies</i>). No additional services (e.g. bulky waste collections, assisted collections for residents with mobility needs) are provided for.

FOI exemptions applied:

Article 23 - Information accessible to applicant by other means

Information is absolutely exempt information if it is reasonably available to the applicant, otherwise than under this Law, whether or not free of charge. A scheduled public authority that refuses an application for information on this ground must make reasonable efforts to inform the applicant where the applicant may obtain the information.

Approved Rates Lists: Available to the public at the Jersey Library

Census data available: [Total population: Census 2021 | Statistics Jersey](#)

Statistics Jersey website - [Statistics Jersey | The National Statistical Office for Jersey](#)

