



6 May 2026

Request

I would like to request an FOI to capture the number of complaints (not personal details, simply the overall number of complaints, incl repeat complaints from the same person) that have been made to the Parish of St Helier regarding 1) events that occur on the Peoples Park and 2) the Jersey International Motoring Festival (JIMF) **from 2015 to 2022**.

Response

The Parish of St Helier has only been recording complaints since January 2021, when it introduced a complaints and compliments register. The information prior to 2021 is not held. *(FOI exemption Article 10 applies)*

There were no complaints recorded on the register during 2021 in relation to events that occurred on People's Park or regarding the Jersey International Motoring Festival.

Details of complaints in relation to events that occurred on People's Park and regarding the Jersey International Motoring Festival from 2022 onwards are available as per the FOI response published here: [complaints-made-to-the-Parish-of-St-Helier-on-events-held-at-Peoples-Park-and-the-Jersey-International-Motoring-Festival.pdf](#). *(FOI exemption Article 23 applies)*.

Each complaint, including repeat complaints from the same person, are recorded separately and the figures provided therefore refer to the overall number of complaints.



FOI exemption applied:

Article 10 - Obligation of scheduled public authority to confirm or deny holding information

(1) Subject to paragraph (2), if –

- (a) a person makes a request for information to a scheduled public authority; and
- (b) the authority does not hold the information, it must inform the applicant accordingly

Article 23 - Information accessible to applicant by other means

Information is absolutely exempt information if it is reasonably available to the applicant, otherwise than under this Law, whether or not free of charge. A scheduled public authority that refuses an application for information on this ground must make reasonable efforts to inform the applicant where the applicant may obtain the information.